- To receive the Lobster Certification, you must attend the 90-minute session. The instructor will be by the gazebo and the session will start promptly at the time listed in the Event sign-up.
- Reserve the Lobster on GVPC.PICKLEBALL.PLUS. Court 17 is reserved exclusively for the Lobster at the Pickleball Center. At East Center, Court 8 has been pre-reserved for the Lobster during specific times Lobster is available for reservations. You no longer reserve a court, just the Lobster.
 Please only make use of the Lobster at either center with a reservation.
- You will receive an email from the GV Pickleball Club acknowledging your reservation along with the code to unlock the storage unit at the Pickleball Center/East Center. The 4-digit code is found at the bottom of the email.
- To maintain the Lobster in good working condition, every user must clean it (rollers sanded & use blower to remove dust particles) upon returning it to storage. Please take 10 minutes of your 90-minute session to do this and log in the Maintenance Log located in each storage room. Please watch Lobster Maintenance 101 and Using the Leaf Blower videos. Do the maintenance at ground level. The videos can be found in the same location as this document.
- On the date and time of your reservation, scan your GVR card at the Pickleball Center/East Center. Go to the storage unit. The keypad will be located above the handle, is black, and is touch activated. You may need to stand directly in front of the keypad to see the digits if it is particularly sunny. Touch the black screen, the numbers will appear, enter your 4-digit code, and press the #(pound) key to open the lock. If for any reason the lock does not open, only enter the code and # sign two times. Please call Maria Acevedo 630-935-4381 and she will try to open the door remotely for you. Entering the code and # sign three times will cause the lock to disable for 30 minutes.

- Inside the storage room, the Lobster and the External Battery Pack will be on the left at the Pickleball Center and the right at the East Center, both plugged into the power strip. The light on the Lobster battery charger should be solid green if you're the first user of the day. If the battery charger is blinking or is solid red, it could be that it's recharging from the previous reservation. Check the Control Panel Battery Status indicator; If Red and blinking, unplug the External Battery Pack, carry it with you to the court; Plug it into the Lobster Power Port.
- Unplug the Lobster from the power port on the bottom left of the machine.
 Please hang the cord on the 3M hookup and never let the power cord rest on the floor.
- Please refrain from taking out the Lobster if it is drizzling/raining or the courts are wet since the moisture damages the electrical components. If winds have blown dust/sand on Court 17, please use one of the blowers to remove the dust before using the Lobster.
- Collect the ball retrievers, two buckets of orange balls (approximately 100 total), the Lobster and external battery pack if needed, and head to Court 17 at the PBC or Court 8 at East Center. When moving the Lobster, please push or pull the Lobster. Never lift the Lobster by the handle. The handle is not covered under the warranty. Lifting could cause the handle to break.
- The Lobster hopper may be inverted over the motor. If this is the case, flip the hopper over and relocate it over the two hard plastic knobs.
- Once on the court, pour the orange balls into the Lobster hopper. Watch that
 no foreign objects were dropped in the buckets along with the balls. Now
 you are ready to set up the machine.

- Align the white line markers on the bottom of the machine with the center baseline. The machine can be moved closer to the net or moved back to widen or narrow the sweep. Always turn the Lobster off when repositioning.
- The Control Panel is on the back of the Lobster. Power On the Lobster. The
 Elevation toggle controls the Elevation indicator/pointer on the front of the
 machine. Please never touch the Elevation Indicator on the front of the
 machine and always use the Up/Down Elevation toggle on the Control
 Panel.
- The Horizontal Sweep in the ON position oscillates and is ideal for two players working on forehand and backhand shots. The 2-Line should be ON for this functionality. The Remote is always Off. The Feed Knob can be set from 10 to 12 seconds for an 8 second interval per ball and can be adjusted accordingly. The Speed Knob can also be adjusted from 10 to 60 miles per hour. The Spin Knob controls the Under and Top spin or can be set to Flat. The Status Light is green for internal battery fully charged, and red for internal battery depletion. If the red light is flashing, only 1/3 of the battery power remains. If the red light is solid, then the battery is depleted.; The internal & external batteries each hold between 6-8 hours of power depending on functions being used.
- When the hopper is empty, turn the Lobster off. This saves battery power while the balls are retrieved.
- For safety, the Lobster should be used with no less than two people and four people is ideal. Never walk in front of the Lobster ...the balls come out of the machine very fast. Never take your eyes off the Lobster machine when it is feeding to you. Safety glasses are highly recommended.

- Trouble shooting: If a ball is jammed, turn the Lobster off, wait for the white rollers to stop spinning and retrieve the ball. If the machine won't start, take all the balls out of the hopper, look for a broken or pieces of a broken ball, remove them and push the Reset button. If it's still not working, contact John Elgee, Kirk Cross, or Maria Acevedo and record the issue in the Maintenance Log.
- Returning the Lobster back to storage: Power Off, Horizontal Sweep, 2-Line, Feed, and Speed Off and turn the Spin to Flat. Collect all the orange balls, remove them from the hopper, and place them in buckets. Remove the Lobster, buckets with balls, ball retrievers and external battery pack and return all items to the storage unit. Cover the Lobster with the red cover at the Pickleball Center and the towel at East Center. Plug the Lobster and the External Battery Pack (if used) into the power strip making sure both plugs are seated, and the batteries are charging.
- Pull the door closed and check that it is locked.
- You use the Lobster, You Clean it, You log it in the Maintenance Log! Simple guidelines to keep the Lobster's health going for the club to enjoy using it.

Thank You!

